



SPCA-OUTAOUAIS.ORG > OUR SERVICES > I FOUND AN ANIMAL



ANIMAL@SPCA-OUTAOUAIS.ORG



Help us manage cat populations by having your pet spayed or neutered and ensuring that he or she wears identification for all outings.

WHAT DOES CAPACITY FOR CARE MEAN?

The concept of **capacity for care** is an operational management model for shelters. This model uses actual shelter statistics to establish **intake control and coordination measures** (e.g., **appointment-based services**), and thus **optimizes the allocation of resources to the animals most in need**. This helps to reduce the length of shelter stays and gradually eliminate selective euthanasia.

Applying the concept of capacity for care also allows us to create a shelter environment that respects the five freedoms of animals (freedom from hunger/thirst, freedom from discomfort, freedom from fear/distress, freedom from pain/injury/disease, ability to express normal species behaviors) and the needs of the shelter staff.



STRAY CATS / SURRENDER INTAKES

Intakes by appointments only

- Please note that admission waiting times can vary from a few days to three weeks, depending on the urgency of the situation, the time of year and the shelter's capacity.

Healthy stray cats / surrenders

- Make an appointment with us at animal@sPCA-outaouais.org to have the cat admitted to the shelter and wait for our response.

Injured cats / emergencies

- Contact us at animal@sPCA-outaouais.org and follow our instructions.